

“Big Thanks for YOUR VOICES”



Let us know what you think?

Campaign Period: 1 March 2021 – 31 December 2021

Lucky Draw Date: 7 February 2022 at the Headquarters of Muang Thai Life Assurance

Reward Winner Announcement Date: 14 February 2022 via www.muangthai.co.th

Campaign Participation Guidelines and Lucky Draw Ticket Conditions

1. MTL customers who complete satisfaction survey for services via the Company's channels (in case of only giving satisfaction points of services) receive 1 ticket / time / month.
2. MTL customers who complete satisfaction survey for services via the Company's channels and give valuable suggestions leading to service development of the Company's channels (in case of giving satisfaction points and additional suggestions) receive 3 tickets / time / month.
3. MTL customers who register in the Voice Biometrics Authentication campaign receive 10 tickets.

Reward and Expense Details

No.	Detail	Value (Baht)	No. of Rewards
Reward 1	Gift Card Central Group	100,000.-	5
Reward 2	Gift Card Lotus	30,000.-	5
Reward 3	Gift Card Lotus	10,000.-	10
Reward 4	Gift Card Lotus	5,000.-	10
Reward 5	Gift Card Lotus	2,000.-	20
Reward 6	Gift Card Lotus	1,000.-	20
Reward 7	Gift Card Lotus	500.-	30



For more information about the campaign, please contact Customer Service Centers of Muang Thai Life Assurance nationwide



OR Call tell. **1766** available **24/7** or via **Video Call** Service.



Service.

Judging Criteria and Reward Distribution

1. For rules of the judgment, the Company will collect tickets from all the campaign participants in a clear container, mix those tickets, and invite honorable guests and trustworthy experts to randomly pick the tickets in front of the judges and witnesses for the specified rewards. Names of the winners will be announced immediately to inform all event participants on 7 February 2022.
2. The Company will announce the winner names on www.muangthai.co.th on 14 February 2022 and deliver mails to notify the winners as written records within 14 days from the lucky draw date.
3. The winners will receive specified rewards only. The rewards cannot be converted into cash or other rewards.
4. The Company reserves the right on the reward distribution. Each winner will receive only one reward.
5. The winners who receive the reward worth 1,000 Baht and above are required to pay withholding tax of 5% of the reward value according to the Revenue Department's Order No. TorPor. 101/254.
6. The Company will deliver rewards to the winners through the chosen branches of MTL Customer Service Center within 30 days after the winners confirm to receive the rewards via the Company's specified channels.
7. The reward winners or the authorized persons are required to have domicile in Thailand only.
8. The judges' decision shall be final.
9. Staff, agents of Muang Thai Life Assurance Public Company Limited, and the working team cannot participate in this campaign.
10. The Company reserves the right to change the conditions without prior notice.



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