

## Airport Transfer Limousine Service

**Details :** Privileges for the members in The Ultimate and Beyond Prestige tiers to receive Airport Transfer Limousine Service (including toll charges)

**Service Areas :** Bangkok and Bang Phli District/vicinity (Nonthaburi/Pathum Thani/Samut Prakan)

**Privilege Period :** 1 March 2022 – 31 December 2022

**Channel to Receive Privileges :** Privilege codes will be sent via SMS (to telephone number provided to Muang Thai Smile Club)

- A member in The Ultimate tier is entitled to up to 1 trip of Limousine by Toyota Alphard (One-way) / year.
  - For 4 passengers, limited to up to 4 luggage (not exceeding 28 inches per bag)
  - The code starts with "UTMALP **XXX**"
- A member in Beyond Prestige tier is entitled to 1 trip of Limousine by Hyundai H1 (One-way) / year.
  - For 5 passengers, limited to up to 5 luggage (not exceeding 28 inches per bag)
  - The code starts with "BPTHY **XXX**"

- ❖ Privilege reservation process : Use the code to make a reservation for Silver Voyage Limousine Service by calling Tel. 02-016-9950 (from 09.00 - 21.00 hrs.)
- ❖ Please make a reservation at least 48 hours prior to the trip.

### Conditions and Details

1. The service is reserved for Muang Thai Smile Club members in The Ultimate and Beyond Prestige tiers only.
  2. The Company reserves the right to provide the privileges for only 1 person/1 privilege/year.
- The Company reserves the right to provide the services from 1 March 2022 – 31 December 2022
3. This privilege cannot be converted into cash.
  4. Upon the verification of privilege redemption, Muang Thai Life Assurance PCL reserves the right not to allow changes in information under any circumstances.
  5. The Company reserves the right to amend, revise, add, or terminate conditions without prior notice.
  6. The privilege conditions are as specified by Silver Voyage Limousine.

7. The conditions are as specified by Muang Thai Life Assurance PCL.
8. For more information, call Tel. 1766, Muang Thai Life Assurance, available 24/7.

<b>Suvarnabhumi and Don Mueang Airport Transfer Service</b> <b>(One trip, including 1<sup>st</sup> class insurance, gas, and driver)</b> <b>Bangkok and Bang Phli District/vicinity (Nonthaburi/ Pathum Thani/Samut Prakan)</b>		
<b>Vehicle Types</b>	<b>No. of Passengers</b>	<b>Bag Sizes</b>
<b>Hyundai H1</b>	<b>5</b>	<b>5 bags (28 inches)</b>
<b>Toyota Alphard</b>	<b>4</b>	<b>4 bags (28 inches)</b>

#### **Service - Terms and conditions**

- (a) One trip, including 1<sup>st</sup> class insurance, gas, and driver
- (b) Please make a reservation at least 48 hours prior to the trip by calling Tel. 02-016-9950 from 09.00–21.00 hrs.
- (c) In case of cancellation or change, please notify at least 24 hours in advance. The action will not considered as privilege termination.
- (d) The Company reserves the right to deem that privilege is already exercised due to the cancellation and change in less than 24 hours in case a member cannot receive the service on the date and time of reservation.
- (e) **Airport pickup:** Driver will stand by to pick up the passengers at the airports for 2 hours counting from the flight arrival time. In case the driver does not meet with or cannot contact the passengers via telephone number specified, the Company reserves the right to cancel the trip and to deem that the privilege is already exercised.
- (f) **Accommodation pickup:** Driver will stand by to pick up the passengers at the accommodation for 30 minutes counting from the time of reservation. If case of exceeding 30 minutes, there will be an additional fee of 500 Baht per hour counting from the 31<sup>st</sup> minute. The Company is not responsible for the delay related to both air and land transportations.
- (g) In case the passenger misses a flight due to the Company's mistakes, the Company shall be responsible for the actual expenses but not

exceeding 10,000 Baht (net). The Company reserves the right to request for evidence for consideration.

- (h) In case the passenger requires to change the vehicle type or travel to other routes, the passenger agrees to be responsible for all additional costs.
- (i) For sedans, the maximum passenger number is 3 (two 26-inch standard luggage and 2 carry-on bags). Sedans do not have space for wheelchairs; passenger is required to change the vehicle type into van and pay for the extra costs.
- (j) In case of emergencies when the Company cannot provide the cars at the time of reservation due to accident, flood, or terrorism, other cars will be arranged to pick up the passenger with immediate notice. In more severe case due to critical emergency when the Company cannot send the cars to the location, the service will be cancelled with prior notice.
- (k) For emergency support, please call Tel. 02-0169950.